



## OPENWORLD

RESEARCH AND TREATMENT CENTER

Thank you for your interest in an evaluation at OpenWorld. OpenWorld is a lifespan clinic and evaluations are available for children and adults. This introduction includes a bit of information to answer some questions about the process. Please feel free to reach out at (669) 250-6040 with any additional questions.

### **What should I expect on the first day of the evaluation?**

The first day of the evaluation is typically a consultation session, which is a 50–60-minute meeting with Dr. Beard to go over your primary concerns and (if applicable) do some initial observations to determine the plan for evaluation. During the consultation, Dr. Beard will ask questions about your child's mental health, behaviors, development, language, school/work activities, and other domains to start to develop an evaluation plan or refer for the appropriate services.

### **Who should I bring to the assessment?**

Please bring your child to the assessment for a brief interview or observation. Depending on the child's age, we might meet with the parents/caregivers separately or together for the initial consultation.

### **Where are you located?**

OpenWorld is located at the Regus "HQ" which has a waiting room with coffee and tea. The address is: 2880 Zanker Road, Suite 203, San Jose, CA 95134.

### **What is your COVID-19 masking policy?**

The masking policy is still in effect for the building and will also be required when we meet for the consultation. For some evaluations it is important to observe facial expressions and other behaviors that might be blocked with a mask. In these cases, we will discuss a plan related to delaying the assessment, using alternative methods (e.g., transparent face shield), or other accommodation. Please reach out with any questions or concerns about the COVID-19 making policy.

### **What should I fill out before the assessment?**

You will receive a link to our OpenWorld portal, which includes the office policies agreement and other forms to complete before your first meeting. Please reach out with any questions.

### **Payment and Insurance Information.**

Payment for the consultation is billed at the hourly rate of \$250.00 and will be due on the day of the evaluation. Payment is accepted through Zelle Quickpay: [hello@openworldtreatment.com](mailto:hello@openworldtreatment.com). If you have any trouble or are not set up with Zelle, please reach out for a payment link. Insurance is not accepted at this time, but it is encouraged that you reach out to your insurance company to determine if you can be reimbursed for an out-of-network provider (e.g., submit a "super bill").